Core Returns

1 **Customer Information:**

Customer number

Customer name / company name, address

Bank account for reimbursement:

Account holder

IBAN

BIC (SWIFT-Code)

Bank institute

Tax Nr. for credit receipt
(only required for commercial customers)

2

Pieces	Product No	Description	Invoice No from attached document

3 The refund of core charges depends on the return of a re-usable part. Please see the check-list below showing the mandatory requirements:

- [ ] Invoice copies for each item is attached
- [ ] Old part precisely corresponds to the ordered spare part
- [ ] Old part is complete and not disassembled
- [ ] Old part is free from liquids, oils etc.
- [ ] Old part shows no mechanical damages like e.g. broken housings due to accidents etc.
- [ ] Old part is returned in the box the new part was delivered in

Attention: Your return can only be processed if all of the above has been completely fulfilled. Returns that do not follow our instructions will not be credited.

4

Place, Date

Signature / Company stamp